

# Marac to Marac Referrals

## Frequently Asked Questions

### When should we make a Marac to Marac referral?

A Marac to Marac referral should be made when you become aware that a Marac victim has moved between areas, either on a temporary or permanent basis.

### What information should be shared with the new Marac?

We recommend that the referring Marac send the completed Marac to Marac referral form, original Marac referral form, the Marac minutes and any other information that may be relevant to the new Marac.

### Does the new Marac have to accept the referral?

Like the Marac itself, the Marac to Marac referral process does not have a statutory basis in its own right. However, we recommend that the new Marac always accepts a transferred case, regardless of the area's individual referral threshold.

### Does the victim need to consent to a referral between Maracs?

No. As with a regular Marac referral, the victim's consent is not required when they are assessed to be at high risk of serious injury or homicide (the Marac to Marac referral form has space to indicate whether the victim is aware of the original referral to Marac or the transfer).

### What is the role of the Idva service?

We recommend that the Idva in the original area liaises with the Idva in the new area to ensure that the victim receives support during and after a move.

### What should we do if a victim is regularly being referred between the same Marac?

In some cases a victim may regularly come to the attention of agencies in two (or more) areas. In these circumstances we recommend that one area have the 'lead' responsibility for the victim; this could be the area in which the most significant risk is identified or the area in which the victim is accessing the most support.

### How does this affect the local repeat referral rate?

Once a case has been referred to a Marac it is recorded within its data and flagged for 12 months. If a case has been transferred, any new incident/referral would be recorded as a repeat referral in the new area; this is regardless of where the incident occurred.

### Should the Marac to Marac referral process be included in our Marac Operating Protocol (MOP) and Information Sharing Protocol (ISP)?

We recommend that the MOP specifically address the Marac to Marac transfer process. With regards to the ISP, we recommend that the process is addressed specifically or via guidance on sharing information with third parties.

### Where can I get further information?

Please contact the [knowledgehub@safelives.org.uk](mailto:knowledgehub@safelives.org.uk)