Insights outreach England and Wales dataset 2018-19
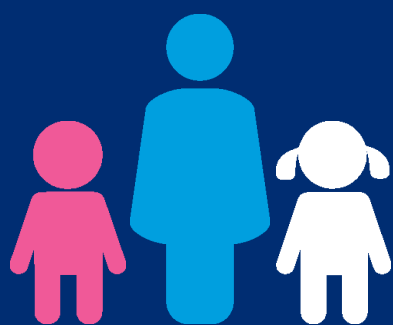
Adult outreach services

SafeLives

Ending domestic abuse

Contents

About this dataset

This data report forms part of a series of publications from SafeLives' Adult Insights dataset. It contains 1,820 unique individual cases at intake and 1,086 matched cases at exit, drawn from 22 Outreach services across England and Wales which used the SafeLives Insights outcome measurement service between April 2018 and March 2019.

In 2017, Insights underwent a redevelopment process and was replaced with an online portal. Owing to the change and the new indicators, this years datasets are presented without previous year comparisons.

SafeLives runs the largest national database of domestic abuse cases in the UK. Our Insights database has records of more than 75,000 unique cases of adults experiencing domestic abuse from 2009 to date, and a further 4,000 unique cases of children in domestic abuse households from 2011 to date. These datasets give us an unparalleled overview of the national picture of domestic abuse.

We hope that everyone working to stop domestic abuse will be able to use this data to improve their services so that victims and families get the right help sooner.

At a glance

21 services

1,811 clients engaged

1,081 cases closed

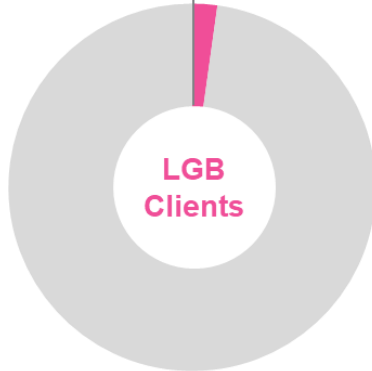**43 clients supported with criminal or civil justice**

Location of the services in the dataset
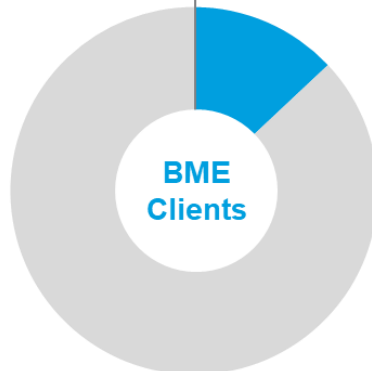
Proportion of clients from diverse client groups:

14%
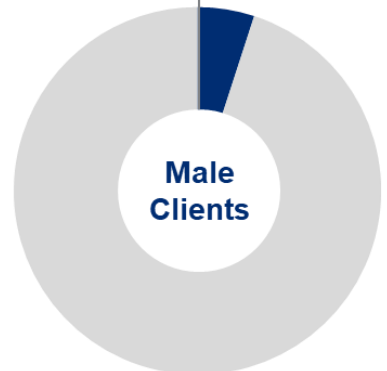
Clients With a Disability

2.2%

LGB Clients

13%

BME Clients

5%

Male Clients

SafeLives Ending domestic abuse

Whole Family **Insights**

Outreach Service of 100

If an Outreach service were to support 100 people across the year…

Who are they?

**94 will be female
2 will identify as LGB
81 will be White British**
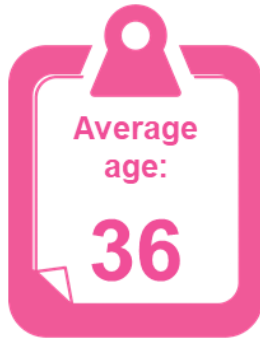
Average age:
36
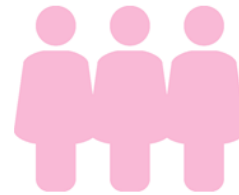
**74 will be
new to the service**

40 self referrals

47 will be unemployed

14 will have a disability

12 referred by the Police

Who else is involved?

86 have a male perpetrator

For 71 the perpetrator will be an ex-intimate partner

35 have been exposed to domestic abuse in the past

35 **will have had involvement with Children and Young Persons Services**

6 will be pregnant
68 have children
127 children will be involved

i **11 have multiple perpetrators**

What have they experienced?

16 will be at high risk of serious injury or death

Average length of abuse:
4 years

59 **will be experiencing multiple types of abuse**

47 have experienced physical abuse
17 have experienced sexual abuse
51 have experienced harassment and / or stalking
67 have experienced jealous and controlling behaviours

Outreach Service of 100

If an Outreach service were to support 100 people across the year…

What support did they receive?

Numbers below may not match the percentages in the data tables as not all people present with each need

13 They will receive 6 direct contacts over a 13 week period

2 will be supported with criminal justice
3 will be supported with civil justice

77 will be supported with safety

5 will be supported with alcohol misuse
4 will be supported with drug misuse

19 will be supported with children and parenting

8 will access children's support services

2 will access the freedom programme

27 will be supported with housing

30 will be supported with their mental health

What did they say as they left the service?

81 have an improved quality of life

77 will feel optimistic about the future

87 feel safer

83 have an improved sense of wellbeing

"I now have hope for the future and can see a way forward"

- a survivor

76 feel more confident

Key findings

Clients saw a **cessation for each of the abuse types** after support from an Outreach worker

Physical
67%

Sexual
82%

Harassment & Stalking
45%

Jealous & Controlling
42%

There were **children** living in, or regularly visiting the household of, **68%** of Outreach clients

49% of children involved **were of primary school age**

The **average length of abuse** for those aged **under 61** was **4 years**
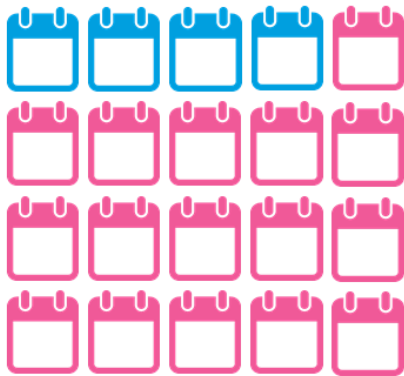
The average for those **61 and over** was **20 years**

Older people were far **more likely** to be **living with their abuser** and **less likely** to have attempted to **end the relationship** in the last year

40%
14%

31%
56%

■ 61+ ■ Under 61

35%
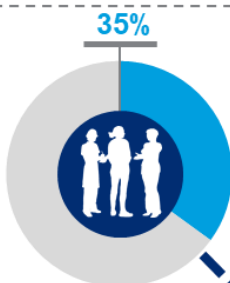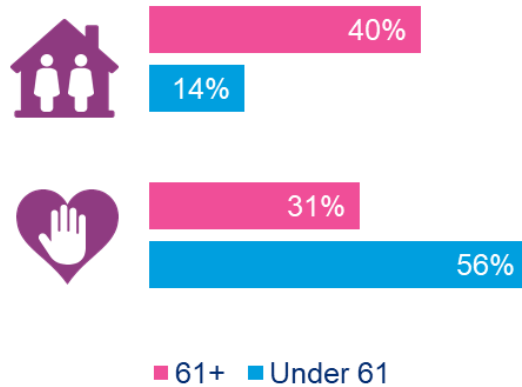
Over a third of clients were identified as having need of **social and community support**

65%
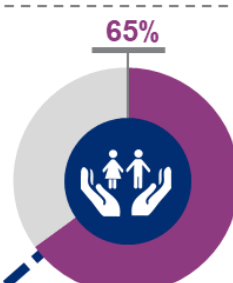
Following support, **almost two-thirds** of clients had **improved wellbeing**

55%

More than half of clients with a need received **support from their Outreach worker**
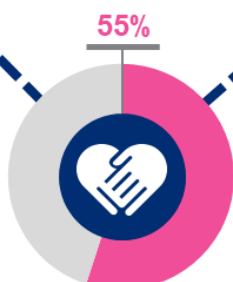
Most common forms of support:

26% *Engaged with local community group*

25% *Engaged with peer support group*

21% *Engaged with drop-in sessions*

Service inputs

Cases used in the analysis	
Intake forms	1,820

In the period April 2018 to March 2019, caseworkers submitted 1,820 intake forms for clients entering Outreach services.

These forms contain information about client demographics, and the characteristics of the abuse that clients accessing Outreach services are experiencing.

Review forms	21

Caseworkers submitted 21 review forms for clients engaged with Idva services for the period April 2018 to March 2019.

These forms are used to record further or previously undisclosed abuse.

Exit forms	1,086

Caseworkers submitted 1,086 exit forms for clients leaving Outreach services for the period April 2018 to March 2019.

These forms were then matched to their corresponding intake form to provide a picture of client outcomes at the point of exit compared to intake. They also contain information about what interventions the client accessed.

Intake dates may occur prior to the period April 2018 to March 2019.

Criminal and civil justice forms	

Caseworkers supporting clients with criminal and civil justice (CCJ) supported 25 clients with criminal justice and 28 with civil justice.

These forms provide information on the outcomes of any criminal and civil justice interventions at exit, as well as support provided by caseworkers during the criminal and civil justice process.

Referral status		n=	1820
		Count	%
New client		1346	74%
Repeat to service		401	22%
Continuing case		73	4.0%
Total		**1820**	

Cases are deemed repeats if the client has returned to the service after their case was previously closed (or made inactive). Cases are marked as a 'Continuing case' if the case was transferred from the previous version of Insights to the new version

| Primary referral route		n=	1820
		Count	%
Self		729	40%
Children's social services		223	12%
Police		210	12%
Helpline		112	6.2%
DVA & SV services (internal)		71	3.9%
DVA & SV services (external)		62	3.4%
Outreach		47	2.6%
Marac		39	2.1%
Health		39	2.1%
Adult's social services		36	2.0%
Mental health		33	1.8%
Specialist services		29	1.6%
Housing		24	1.3%
Community health		20	1.1%
Refuge		18	0.99%
Education		16	0.88%
Alcohol services		7	0.38%
Drug services		6	0.33%
MASH		6	0.33%
Hospital - Emergency department		4	0.22%
Hospital - Maternity		2	0.11%
Probation		2	0.11%
CRC		2	0.11%
Domestic Violence Court		0	0%
Other		83	4.6%

For referrals received through a single-point of contact		n=	1820
Initial referral route			
		Count	%
Self		280	15%
Police		132	7.3%
Adult's social services		76	4.2%
Specialist services		32	1.8%
Health		28	1.5%
MASH		27	1.5%
Mental health		22	1.2%
DVA & SV services (external)		21	1.2%
Drug services		20	1.1%
Helpline		20	1.1%
Marac		15	0.82%
Community health		14	0.77%
Children's social services		11	0.60%
Housing		10	0.55%
Probation		10	0.55%
Hospital - A&E		7	0.38%
Alcohol services		6	0.33%
Hospital - Maternity		3	0.16%
Outreach		3	0.16%
CRC		1	0.05%
Refuge		1	0.05%
Education		0	0%
DVA & SV services (internal)		0	0%
Domestic Violence Court		0	0%
Other		32	1.8%
Don't know		10	0.55%
Missing		1039	57%

Client profile

**Socio-demographic description of client
accessing Outreach services**
(Information captured at intake, number of individual clients (n) = 1,794)

Age of client		n=	1794
		Count	%
<18		43	2.4%
18-20		106	5.9%
21-30		530	30%
31-40		589	33%
41-50		316	18%
51-60		144	8.0%
61+		66	3.7%

Sex assigned at birth		n=	1794
		Count	%
Female		1694	94%
Male		94	5.2%
Intersex		1	0.06%
Not disclosed		2	0.11%
Don't know		3	0.17%

Which of the following describes how the client thinks of themselves?		n=	1794
		Count	%
Female		1622	90%
Male		81	4.5%
In another way		1	0.06%
Not disclosed		3	0.17%
Don't know		2	0.11%
Not sex assigned at birth		**10**	**0.56%**
Missing		85	4.7%

Sexual Orientation	n=	1794
	Count	%
Heterosexual	1609	90%
Total LBG	**40**	**2.2%**
├ Bisexual	26	1.4%
├ Gay	4	0.22%
├ Lesbian	10	0.56%
└ Other	0	0%
Not disclosed	32	1.8%
Don't know	29	1.6%
Missing	84	4.7%

Ethnicity	n=	1794
	Count	%
White	**1497**	**83%**
├ English/ Welsh / Scottish / Northern Irish / British	1445	81%
├ Irish	2	0.11%
├ Gypsy or Irish Traveller	3	0.17%
└ Any other White background	47	2.6%
Mixed / Multiple ethnic groups	**35**	**2.0%**
├ White and Black Caribbean	17	0.95%
├ White and Black African	4	0.22%
├ White and Asian	4	0.22%
└ Any other Mixed/ Multiple ethnic background	10	0.56%
Asian / Asian British	**102**	**5.7%**
├ Indian	52	2.9%
├ Pakistani	28	1.6%
├ Bangladeshi	3	0.17%
├ Chinese	4	0.22%
└ Any other Asian background	15	0.84%
Black / African / Caribbean / Black British	**39**	**2.2%**
├ African	27	1.5%
├ Caribbean	4	0.22%
└ Any other Black / African / Caribbean background	8	0.45%
Other ethnic group	**13**	**0.72%**
├ Arab	2	0.11%
└ Any other ethnic group	11	0.61%
Total BME	**239**	**13%**
Not disclosed	5	0.28%
Don't know	19	1.1%
Missing	84	4.7%

National B&ME percentage is 18.5%. Note this dataset only reflects the demographics of areas in which services are located.

Is the client pregnant?	n=	1794
	Count	%
Yes	101	5.6%
No	1500	84%
Don't know	23	1.3%
Missing	170	9.5%

How many children or young people are involved with this case?	n=	1794
	Count	%
0	579	32%
1	452	25%
2	453	25%
3	197	11%
4	83	4.6%
5+	30	1.7%
Average number of children	**2**	

Average number of children (mean) is for cases where there is at least one (1) child involved

Ages of children	n=	2284
	Count	%
0-12 months	173	7.6%
1-3 years	417	18%
4-11 years	1126	49%
12-16 years	398	17%
17-18 years	69	3.0%
18-24 years	67	2.9%
24+ years	19	0.83%
Don't know	15	0.66%

CYPS involvement (of those cases with children or young people involved)	n=	1215
	Count	%
None	518	43%
S47 - Child protection	131	11%
Early help	117	9.6%
S17 - Child in need	105	8.6%
Concern raised - contacts/follow up	85	7.0%
Concern raised - no further action	83	6.8%
Child protection plan	49	4.0%
S31 - Care or supervision order	38	3.1%
Initial assessment	31	2.6%
Common assessment framework (Caf/Taf)	8	0.66%
Targeted families	5	0.41%
Priority families	1	0.08%
Personal advisor	1	0.08%
Transitions team	1	0.08%
Other	37	3.0%
Don't know	28	2.3%
Missing	33	2.7%

Does the client have a disability?	n=	1794
	Count	%
Yes	258	14%
No	1389	77%
Don't know	54	3.0%
Missing	93	5.2%

If yes, what type?	n=	258
	Count	%
Physical	114	44%
Mental health impairment	106	41%
Learning disability	35	14%
Learning difficulty	29	11%
Frailty	27	10%
Neurological condition	17	6.6%
Progressive illness	16	6.2%
Sensory disability	14	5.4%
Organ specific	5	1.9%
Other	0	0%
Don't know	1	0.39%
Missing	2	0.78%

Current employment situation	n=	1794
	Count	%
Unemployed	852	47%
Full-time employment	289	16%
Part-time employment	277	15%
In education or training	73	4.1%
Self-employed	55	3.1%
Retired	52	2.9%
Other	44	2.5%
Stay at home parent	29	1.6%
Volunteering	13	0.72%
Not disclosed	11	0.61%
Don't know	51	2.8%
Missing	76	4.2%

Current financial situation	n=	1820
	Count	**%**
Managing essentials but nothing left over	705	39%
Comfortably managing	348	19%
No financial concerns	263	14%
Significant financial problems	103	5.7%
Unable to pay for essentials	98	5.4%
Reliant on others	4	0.22%
Don't know	121	6.6%
Missing	178	9.8%

Has the client experienced an Adverse Childhood Experience (ACE)?	n=	1820
	Count	**%**
Yes	440	24%
No	491	27%
Don't know	622	34%
Missing	491	27%

Adverse Childhood Experiences (ACEs)	n=	931
	Count	**%**
None	491	53%
Domestic abuse (exposure)	220	24%
Verbal abuse	211	23%
Parental separation	192	21%
Direct physical abuse	154	17%
Sexual abuse	131	14%
Mental illness	104	11%
Alcohol abuse	96	10%
Drug abuse	48	5.2%
Incarceration of adults within household	9	0.97%
Average number experienced	**3**	
Number experiencing four or more	**117**	**13%**

Average number experienced (mean) refers to cases where at least one ACE was recorded

History of abuse at intake
(Information captured at intake, n = 1,820)

Number of ticks on the Dash	n=	1820
	Count	**%**
Standard Risk (1 - 5)	244	13%
Medium Risk (6 - 9)	555	30%
High Risk (10+)	797	44%
Average (mean) number of ticks	**10**	
Missing	224	12%

High risk?	n=	1820
	Count	**%**
Yes	296	16%
No	1349	74%
Don't know	27	1.5%
Missing	148	8.1%

On what basis is the client high risk?	n=	296
	Count	**%**
Actuarial	164	55%
Professional judgment	98	33%
Escalation	27	9.1%
Missing	7	2.4%

Has the case been discussed at Marac?	n=	1820
	Count	**%**
Yes	276	15%
No	1331	73%
Don't know	70	3.8%
Missing	143	7.9%

Abuse experienced in the past 12 months

Clients experiencing each abuse type

	n=	1820
	Count	%
Physical	862	47%
Sexual	314	17%
Harassment and stalking	928	51%
Jealous and controlling	1228	67%

Level of abuse

	High		Moderate		Standard		None		Don't know	
	Count	%	Count	%	Count	%	Count	%	Count	%
Physical	219	12%	324	18%	319	18%	831	46%	51	2.8%
Sexual	71	3.9%	111	6.1%	132	7.3%	1317	72%	106	5.8%
Harassment and stalking	200	11%	345	19%	383	21%	731	40%	70	3.8%
Jealous and controlling	246	14%	471	26%	511	28%	449	25%	66	3.6%

n= 1820 (Level of abuse)

Multiple types of abuse

	n=	1820
	Count	%
Clients experiencing multiple types of abuse	1074	59%
Clients experiencing multiple types of high severity abuse	203	11%
Clients experiencing at least one type of high severity abuse	466	26%

Physical abuse

Details of physical abuse

	n=	862
	Count	%
Slapped/pushed/shoved	609	71%
Physically threatened	339	39%
Kicked/punched	305	35%
Restrained/held down	238	28%
Attempted/strangulation	203	24%
Threats/use of weapons	185	21%
Scratches/shallow cuts	80	9.3%
Burning	9	1.0%
Other	109	13%
Don't know	20	2.3%
Missing	29	3.4%

Sexual abuse

Details of sexual abuse

	n=	314
	Count	%
Unwanted touching	102	32%
Use of threats/force to obtain sex	96	31%
Rape	89	28%
Use of sexual insults	88	28%
Forced to perform sexual acts	48	15%
Made to feel uncomfortable about sex/gender identity	40	13%
Serious sexual assaults	26	8.3%
Deliberate infliction of pain during sex	24	7.6%
Revenge porn	12	3.8%
Intentional transmission of STIs	6	1.9%
Sexual abuse of children	4	1.3%
Enforced prostitution	4	1.3%
Use of weapons during sex	3	0.96%
Other	68	22%
Don't know	5	1.6%
Missing	12	3.8%

Harassment and stalking

Details of harassment and stalking

	n=	928
	Count	%
Constant calls/texts/emails	687	74%
Uninvited visits to home/workplace	440	47%
Stalking	227	24%
Destroyed/vandalised property	159	17%
Stalking involving others	116	13%
Homicide/familiacide threats	93	10%
Other	103	11%
Don't know	7	0.75%
Missing	20	2.2%

Jealous and controlling behaviour

Details of jealous and controlling behaviour	n=	1228
	Count	%
Extreme jealousy/possessiveness	623	51%
Isolation from family/friends	601	49%
Control of victim/s daily activities	513	42%
Threats to harm victim	419	34%
Controls how finances are spent	332	27%
Humiliated/embarrassed victim in front of others	317	26%
Irrational accusations of infidelity	240	20%
Threats to take children	233	19%
Controls access to money	232	19%
Intercepting calls/messages/social media	205	17%
Suicide/homicide/familiacide threats	166	14%
Control of victim/s appearance	162	13%
Severely restricts movements	110	9.0%
Locks victim up	54	4.4%
Prevention from accessing care needs/medication	42	3.4%
Pet abuse	1	0.08%
Other	145	12%
Don't know	13	1.1%
Missing	36	2.9%

For how long has the abuse been occurring?	n=	1820
	Count	%
1-11 months	113	6.2%
1-2 years	440	24%
3-5 years	411	23%
6-10 years	320	18%
11 years +	306	17%
Average (median) length of abuse	**4 years**	
Missing	230	13%

Has the client been exposed to domestic abuse previously?	n=	1820
	Count	%
Yes	**633**	**35%**
⊢ Yes, DA by the same partner in an earlier relationship	220	12%
⊢ Yes, DA by previous intimate partner	376	21%
⊢ Yes, DA perpetrated by a family member	109	6.0%
⊢ Yes, direct abuse as a CYP	104	5.7%
⊢ Yes, exposure as a CYP	125	6.9%
⌊ Yes, other	12	0.66%
No	641	35%
Don't know	330	18%
Missing	216	12%

Relationship to primary perpetrator	n=	1820
	Count	%
Current intimate partner	317	17%
Ex-intimate partner	1292	71%
Mother	48	2.6%
Step-mother	0	0%
Father	14	0.77%
Step-father	3	0.16%
Grandmother	1	0.05%
Grandfather	0	0%
Child (under 18) biological	6	0.33%
Child (under 18) step-child	1	0.05%
Child (18 or over) biological	19	1.0%
Child (18 or over) step-child	0	0%
Brother	2	0.11%
Sister	5	0.27%
Step-brother	2	0.11%
Step-sister	0	0%
Other family member	6	0.33%
Other known person/associate	9	0.49%
Don't know	9	0.49%
Missing	86	4.7%

Is the client living with the perpetrator of abuse?	n=	1820
	Count	%
Living together	265	15%
Living together intermittently	43	2.4%
Not living together	1401	77%
Don't know	21	1.2%
Missing	90	4.9%

Reason for not living together	n=	1401
	Count	%
Perpetrator deceased	0	0%
Perpetrator in jail	11	0.79%
Client in refuge	1	0.07%
Other	60	4.3%
Missing	1329	95%

Typology of abuse	n=	1820
	Count	%
Intimate terrorism/coercive control	691	38%
Situational couple violence	131	7.2%
Violent resistance	24	1.3%
Mutual couple violence	22	1.2%
Don't know	234	13%
Missing	718	39%

Are there multiple perpetrators?	n=	1820
	Count	%
Yes	193	11%
No	1347	74%
Don't know	114	6.3%
Missing	166	9.1%

Relationship to additional perpetrators	n=	193
	Count	%
Current intimate partner	13	6.7%
Ex-intimate partner	108	56%
Mother	25	13%
Step-mother	1	0.52%
Father	16	8.3%
Step-father	4	2.1%
Grandmother	1	0.52%
Grandfather	2	1.0%
Child (under 18) biological	6	3.1%
Child (under 18) step-child	0	0%
Child (18 or over) biological	12	6.2%
Child (18 or over) step-child	1	0.52%
Brother	1	0.52%
Sister	6	3.1%
Step-brother	0	0%
Step-sister	1	0.52%
Other family member	26	13%
Other known person/associate	47	24%
Don't know	3	1.6%
Missing	0	0%

Within the past 12 months…	n=	1820
	Count	%
The client has attempted to end the abusive relationship	**995**	**55%**
└ Average number of attempts	1.9	

Other forms of abuse	n=	3672
	Count	%
Forced marriage	11	0.60%
Honour'-based violence	37	2.0%
FGM	8	0.44%

Other forms of abuse		Forced marriage		'Honour'-based violence		FGM	n=	1820
		Count	%	Count	%	Count	%	
Yes		11	0.60%	37	2.0%	8	0.44%	
No		1633	90%	1583	87%	1604	88%	
Don't know		11	0.60%	25	1.4%	34	1.9%	
Missing		165	9.1%	175	9.6%	174	9.6%	

Primary perpetrator information		
Sex assigned at birth	n=	1820
	Count	%
Male	1572	86%
Female	138	7.6%
Intersex	0	0%
Don't know	6	0.33%
Not disclosed	2	0.11%
Missing	102	5.6%

Which of the following describes how the perpetrator thinks of themselves?	n=	1820
	Count	%
Male	1461	80%
Female	117	6.4%
In another way	3	0.16%
Not disclosed	96	5.3%
Not sex assigned at birth	**21**	**1.2%**
Missing	143	7.9%

Does the perpetrator have multiple victims?	n=	1820
	Count	%
Yes	279	15%
No	640	35%
Don't know	750	41%
Missing	151	8.3%

Perpetrator needs		Mental health		Drugs		Alcohol	n=	1820
		Count	%	Count	%	Count	%	
Yes		525	29%	554	30%	566	31%	
No		664	36%	739	41%	715	39%	
Don't know		409	22%	301	17%	311	17%	
Missing		222	12%	226	12%	228	13%	

Client needs at intake
(Information captured at intake, n = 1,820)

Summary of client needs at intake	Yes		No		Don't know		**n=**	**1820**
	Yes		**No**		**Don't know**		**Missing**	
	Count	**%**	**Count**	**%**	**Count**	**%**	**Count**	**%**
Alcohol misuse	145	8.0%	1457	80%	37	2.0%	181	9.9%
Children and parenting	548	30%	1066	59%	31	1.7%	175	9.6%
Drug misuse	124	6.8%	1485	82%	35	1.9%	176	9.7%
Employment, education and training	258	14%	1342	74%	34	1.9%	186	10%
Finance, benefits and debt	532	29%	1064	58%	43	2.4%	181	9.9%
Housing	632	35%	989	54%	25	1.4%	174	9.6%
Immigration	52	2.9%	1569	86%	22	1.2%	177	9.7%
Mental health	831	46%	792	44%	36	2.0%	161	8.8%
Physical health	282	15%	1317	72%	30	1.6%	191	10%
Social and community support	639	35%	971	53%	33	1.8%	177	9.7%

Mental health needs
Is the client experiencing any of the following?

	n=	**831**
	Count	**%**
Depression	677	81%
Anxiety	562	68%
Trouble sleeping	182	22%
Emotional instability	168	20%
Self harm	162	19%
Stress	111	13%
Flashbacks	89	11%
Problems with eating	62	7.5%
Suicidal thoughts/behaviour	60	7.2%
Other	58	7.0%
Don't know	6	0.72%
Missing	16	1.9%

Does the client have a diagnosed mental health condition?	**n=**	**831**
	Count	**%**
Yes	482	58%
No	182	22%
Don't know	63	7.6%
Missing	104	13%

Diagnosed mental health conditions	**n=**	**482**
	Count	**%**
Depression	347	72%
Anxiety disorder	218	45%
Personality disorders	76	16%
PTSD	46	9.5%
Bipolar disorder	26	5.4%
Eating disorder	14	2.9%
Autistic spectrum disorder	6	1.2%
Obsessive compulsive disorder	5	1.0%
Schizophrenia	5	1.0%
Complex PTSD	2	0.41%
Psychosis	0	0%
Other	22	4.6%
Don't know	3	0.62%
Missing	5	1.0%

Children and parenting needs	**n=**	**1820**
	Count	**%**
Yes	548	30%
No	1066	59%
Don't know	31	1.7%
Missing	175	9.6%

Does the client have access to public funds?	**n=**	**532**
	Count	**%**
Yes	450	85%
No	52	9.8%
Don't know	27	5.1%
Missing	3	0.56%

Does the client need to apply for indefinite leave to remain?	n=	52
	Count	%
Yes	40	77%
No	7	13%
Don't know	2	3.8%
Missing	3	5.8%

Is the client dependent on the perpetrator for a visa?	n=	52
	Count	%
Yes	25	48%
No	22	42%
Don't know	3	5.8%
Missing	2	3.8%

Case review data

The following is an analysis of cases where a review form was completed. A review form is used to record further or previously undisclosed abuse. Owing to the low level of review data, it is not considered in the Client Outcomes section

Review point	n=	1086
	Count	
Yes	21	1.9%
No	1065	98%
Average length of time from case opened to last review point (median)	**17 days**	

Since intake, has further abuse occurred?	n=	21
	Count	%
Yes, DA by the same perpetrator	8	38%
Yes, DA by a different perpetrator	0	0%
Yes, DA by multiple perpetrators	0	0%
Yes, DA perpetrated by a family member	0	0%
No	5	24%
Missing	8	38%

Multiple types of abuse	n=	8
	Count	%
Clients experiencing multiple types of abuse	6	75%
Clients experiencing multiple types of high severity abuse	1	13%
Clients experiencing at least one type of high severity abuse	3	38%

Since intake, has further abuse been disclosed?	n=	21
	Count	%
Yes, DA by the same perpetrator	7	33%
Yes, DA by a different perpetrator	0	0%
Yes, DA by multiple perpetrators	0	0%
Yes, DA perpetrated by a family member	0	0%
Yes, historic abuse	1	4.8%
No	4	19%

Client outcomes

Outcomes and profile of abuse at exit
(Information captured at exit, n = 1,086)

The following is an analysis of cases where an exit form was completed during the reporting period.
Cases have been matched with their corresponding intake forms, and intake data here relates only
to the cases which also have exit data, so will vary from the number of cases in the intake dataset.

Case status at exit	n=	1086
	Count	%
Planned closure	813	75%
Unplanned closure	273	25%
Total	**1086**	

Reason for unplanned closures	n=	273
	Count	%
Client disengaged	230	84%
Client moved out of area	17	6.2%
Client in prison	0	0%
Client in care of mental health services	1	0.37%
Client fatality	1	0.37%
Other	21	7.7%
Missing	3	1.1%

Case length	n=	1086
	Count	%
0 to 1 month	313	29%
2 to 3 months	391	36%
4 to 5 months	201	19%
6 to 7 months	87	8.0%
8 months +	89	8.2%
Average case length (median)	**13 weeks**	
Errors	5	0.46%

Average case length is displayed in weeks as it is a more representative average than months. 'Errors' indicate cases
where the Intake date was recorded as being after the case closed date

How many contacts did the client receive?	n=	1086
	Count	%
1 to 5	480	44%
6 to 10	256	24%
11 to 20	208	19%
21 to 34	74	6.8%
35+	68	6.3%
Average number of contacts (median)	**6**	

Domestic abuse context at exit
(Information collected at exit, n = 784)

Number of ticks on the Dash		n=	784		
	Intake			Exit	
	Count	%		Count	%
Standard Risk (1 - 5)	124	16%		206	26%
Medium Risk (6 - 9)	269	34%		272	35%
High Risk (10+)	390	50%		305	39%
Reduction in number of ticks	**225**			**26%**	

Abuse reported at exit	n=	923
	Count	%
No abuse experienced since intake	288	31%
No abuse experienced since last review point	3	0.33%
No abuse experienced since intake or last review	**291**	**32%**

Multiple types of abuse	n=	1086	n=	1086
	Intake		Exit	
	Count	%	Count	%
Clients experiencing multiple types of abuse	665	61%	465	43%
Clients experiencing multiple types of high severity abuse	136	13%	28	2.6%
Clients experiencing at least one type of high severity abuse	292	27%	65	6.0%

Escalation of abuse	n=	1086
	Count	%
Any escalation in severity of abuse	23	2.1%
Any escalation in frequency of abuse	19	1.7%
Any escalation in severity or frequency of abuse	24	2.2%
At least one form of high severity abuse which is escalating in frequency or severity	16	1.5%

Physical abuse

Level of abuse	n=	1086	n=	1086
	Intake		Exit	
	Count	%	Count	%
High	132	12%	25	2.3%
Moderate	215	20%	72	6.6%
Standard	203	19%	99	9.1%
None	466	43%	731	67%
Don't know	35	3.2%	120	11%
Missing	35	3.2%	39	3.6%

Sexual abuse

Level of abuse	n=	1086	n=	1086
	Intake		Exit	
	Count	%	Count	%
High	41	3.8%	4	0.37%
Moderate	60	5.5%	15	1.4%
Standard	73	6.7%	24	2.2%
None	802	74%	862	79%
Don't know	76	7.0%	129	12%
Missing	34	3.1%	52	4.8%

Harassment and stalking

Level of abuse	n=	1086	n=	1086
	Intake		Exit	
	Count	%	Count	%
High	125	12%	33	3.0%
Moderate	206	19%	95	8.7%
Standard	232	21%	208	19%
None	437	40%	562	52%
Don't know	48	4.4%	129	12%
Missing	38	3.5%	59	5.4%

Jealous and controlling behaviours

Level of abuse	n=	1086	n=	1086
	Intake		Exit	
	Count	%	Count	%
High	172	16%	39	3.6%
Moderate	289	27%	128	12%
Standard	302	28%	256	24%
None	246	23%	485	45%
Don't know	44	4.1%	130	12%
Missing	33	3.0%	48	4.4%

Change in relationship between client and perpetrator	Count	%
Current intimate partner to ex-intimate partner	86	43%
Ex-intimate partner to current intimate partner	25	3.2%

Percentage is calculated based on number who were reported as either current or ex-intimate partner at Intake respectively

Living arrangement at exit			n=	1086
	Intake		Exit	
	Count	%	Count	%
Living together	184	17%	109	10%
Living together intermittently	26	2.4%	22	2.0%
Not living together	817	75%	845	78%
Don't know	14	1.3%	71	6.5%
Missing	45	4.1%	39	3.6%

Is there any ongoing contact with the perpetrator?	n=	1086
	Count	%
Yes	430	40%
No	489	45%
Don't know	123	11%
Missing	44	4.1%

If yes, why is there ongoing contact?	n=	430
	Count	%
Children	277	64%
Ongoing relationship	117	27%
Legal proceedings	47	11%
Family and social network	40	9.3%
Ongoing abuse	38	8.8%
Financial arrangements	30	7.0%
Dependent of perpetrator for visa	4	0.93%
Other	31	7.2%
Don't know	2	0.47%
Missing	5	1.2%

Is there ongoing conflict around child contact arrangements?	n=	277
	Count	%
Yes	123	44%
No	124	45%
Don't know	24	8.7%
Missing	7	2.5%

Does the perpetrator use child contact arrangements to continue abuse?	n=	277
	Count	%
Yes	122	44%
No	108	39%
Don't know	35	13%
Missing	13	4.7%

Client reported outcomes

	n=	717	n=	716	n=	712	n=	716	n=	711
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Strongly agree	242	34%	219	31%	181	25%	175	24%	151	21%
Agree	382	53%	378	53%	393	55%	375	52%	387	54%
Not certain	82	11%	105	15%	122	17%	153	21%	153	22%
Disagree	10	1.4%	13	1.8%	15	2.1%	10	1.4%	17	2.4%
Disagree strongly	1	0.14%	1	0.14%	1	0.14%	3	0.42%	3	0.42%
Total Agree	**624**	**87%**	**597**	**83%**	**574**	**81%**	**550**	**77%**	**538**	**76%**

Percentages above are calculated based on those service users answering the 'client reported outcome' questions.
Missing data is excluded and presented separately below.

Client reported outcomes (Missing)									n=	1086
	Feel safer		Improved wellbeing		Quality of life improved		Optimistic about the future		Feel more confident	
	Count	%	Count	%	Count	%	Count	%	Count	%
Missing	369	34%	370	34%	374	34%	370	34%	375	35%

Which agencies do you feel have made the difference to your safety and wellbeing?	n=	718
	Count	%
Outreach	563	78%
Police	282	39%
Children's social services	145	20%
Housing	100	14%
Mental health	97	14%
Health	90	13%
Other DVA & BV services	76	11%
Marac	69	9.6%
Specialist services	51	7.1%
Drug services	28	3.9%
Education	28	3.9%
Refuge	28	3.9%
Helpline	27	3.8%
Community health	25	3.5%
Alcohol services	19	2.6%
Adult's social services	19	2.6%
Hospital - A&E	14	1.9%
Hospital - Maternity	12	1.7%
Probation	6	0.84%
CRC	1	0.14%
Other	60	8.4%
Missing	368	34%

Caseworker reported outcomes

Which agencies have worked well to promote safety and wellbeing on this case?	n=	1086
	Count	%
Outreach	525	48%
Police	294	27%
Children's social services	167	15%
Housing	109	10%
Marac	106	9.8%
Mental health	89	8.2%
Other DVA & BV services	64	5.9%
Health	60	5.5%
Specialist services	40	3.7%
Drug services	30	2.8%
Refuge	29	2.7%
Education	28	2.6%
Adult's social services	26	2.4%
Alcohol services	23	2.1%
Community health	21	1.9%
Helpline	14	1.3%
Hospital - A&E	11	1.0%
Hospital - Maternity	9	0.83%
Probation	9	0.83%
CRC	3	0.28%
Other	73	6.7%
Missing	313	29%

Which agencies have presented challenges to promoting safety and wellbeing on this case?	n=	1086
	Count	%
Outreach	125	12%
Police	82	7.6%
Children's social services	56	5.2%
Housing	31	2.9%
Mental health	23	2.1%
Marac	16	1.5%
Health	11	1.0%
Adult's social services	8	0.74%
Specialist services	8	0.74%
Refuge	7	0.64%
Drug services	6	0.55%
Education	6	0.55%
Other DVA & BV services	6	0.55%
Alcohol services	4	0.37%
Community health	3	0.28%
Hospital - A&E	1	0.09%
Hospital - Maternity	1	0.09%
Other	34	3.1%
Missing	781	72%

Service Outputs

Support and Interventions
(Information captured at exit, n = 1,086)

Needs & Support matrix								
Areas of need		**Needs**		**Support**		**Impact**		
		Clients identified with needs		Support provided		Improved safety		Improved wellbeing
	Count	**%**	**Count**	**%**	**Count**	**%**	**Count**	**%**
Safety			841	77%	656	78%	644	77%
Housing	390	36%	298	76%	212	71%	221	74%
Physical health	172	16%	72	42%	33	46%	43	60%
Mental health	492	45%	329	67%	219	67%	246	75%
Drug misuse	81	7.5%	46	57%	22	48%	21	46%
Alcohol misuse	103	9.5%	53	51%	20	38%	22	42%
Children/parenting	310	29%	204	66%	115	56%	132	65%
Finance, benefits and debt	335	31%	246	73%	140	57%	170	69%
Employment, education and training	165	15%	86	52%	40	47%	47	55%
Social and community support	375	35%	205	55%	114	56%	134	65%
Immigration	33	3.0%	29	88%	16	55%	16	55%

Support provided percentages reflect the percentage of those with an identified need who were supported. Impact percentages relate to those supported and figures are caseworker reported.

Safety		
Have you supported the client with safety?	**n=**	**1086**
	Count	%
Yes	841	77%
No	121	11%
Missing	124	11%

What outcomes were achieved in this support area?	n=	841
	Count	%
Established personal safety plan	764	91%
Relocated to safety	107	13%
Referred to Outreach	105	12%
Target hardening	90	11%
Established digital/tech safety plan	84	10.0%
Referral to Marac	83	9.9%
Non-molestation order	75	8.9%
Has personal alarm (e.g. grenade alarm)	64	7.6%
Pattern changing course	57	6.8%
Referred DV & SV service (internal)	49	5.8%
Restraining order	34	4.0%
Referred DV & SV service (external)	17	2.0%
Contact order	14	1.7%
Cocoon watch	9	1.1%
Perpetrator accessing group programme	8	0.95%
Gazetteer warning in place	5	0.59%
Perpetrator accessing direct 1-1 intervention	4	0.48%
Domestic violence protection notice (DVPO) issued	3	0.36%
Occupation order	3	0.36%
FGM protection order	2	0.24%
Anti-social behaviour order issued	1	0.12%
Domestic violence prevention order (DVPO) issued	1	0.12%
Increased LPT visits	1	0.12%
Domestic violence disclosure scheme (DVDS) accessed	0	0%
Forced Marriage protection order	0	0%
Other	92	11%
Missing	19	2.3%

What impact did this have on client safety and wellbeing?		n=	841		
	Safety			**Wellbeing**	
	Count	**%**	**Count**	**%**	
Improved greatly	356	42%	326	39%	
Improved slightly	300	36%	318	38%	
Decreased slightly	0	0%	0	0%	
Decreased greatly	0	0%	0	0%	
No change	29	3.4%	30	3.6%	
Don't know	41	4.9%	49	5.8%	
Total Improved	**656**	**78%**	**644**	**77%**	
Missing	115	14%	118	14%	

Housing

Have you supported the client with housing?	n=	390
	Count	**%**
Yes	298	76%
No	92	24%

What outcomes were achieved in this support area?	n=	298
	Count	**%**
Accepted to housing support service	91	31%
Registered on housing waiting list / exchange	49	16%
Relocated out of area	39	13%
Accessed settled housing	35	12%
Accessed Refuge	32	11%
Sustained existing accommodation	27	9.1%
Accessed statutory housing (LA or HA tenancy)	26	8.7%
Tenancy support provided (reporting repairs, budgeting)	22	7.4%
Accessed sanctuary scheme	20	6.7%
Accessed housing funds	19	6.4%
Accessed temporary housing	16	5.4%
Not housed	8	2.7%
Accessed online support services	6	2.0%
Other	61	20%
Missing	16	5.4%

What impact did this have on client safety and wellbeing?		n=	298		
	Safety			**Wellbeing**	
	Count	**%**	**Count**	**%**	
Improved greatly	145	49%	138	46%	
Improved slightly	67	22%	83	28%	
No change	44	15%	29	9.7%	
Decreased slightly	0	0%	2	0.67%	
Decreased greatly	0	0%	1	0.34%	
Don't know	4	1.3%	6	2.0%	
Total Improved	**212**	**71%**	**221**	**74%**	
Missing	38	13%	39	13%	

Physical health

Have you supported the client with physical health?	n=	172
	Count	**%**
Yes	72	42%
No	100	58%

What outcomes were achieved in this support area?	n=	72
	Count	**%**
Accessed GP services	34	47%
Accessing self help	10	14%
Increased exercise	10	14%
Accessed medication for physical health	9	13%
Physical condition identified and receiving treatment	8	11%
Accessed counselling for physical health	7	9.7%
Accessed physical support services	7	9.7%
Referral other health services	6	8.3%
Referral adult social services	5	6.9%
Physical condition rehabilitated	4	5.6%
Accessed disability services	2	2.8%
Referral rehabilitative facility	2	2.8%
Admitted into rehabilitative facilities	1	1.4%
Discharged from physical health services	1	1.4%
Other	0	0%
Missing	18	25%

What impact did this have on client safety and wellbeing?			n=	72
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	13	18%	19	26%
Improved slightly	20	28%	24	33%
No change	13	18%	1	1.4%
Decreased slightly	0	0%	1	1.4%
Decreased greatly	0	0%	0	0%
Don't know	1	1.4%	1	1.4%
Total Improved	**33**	**46%**	**43**	**60%**
Missing	25	35%	26	36%

Mental health

Have you supported the client with mental health?	n=	492
	Count	**%**
Yes	329	67%
No	163	33%

What outcomes were achieved in this support area?	n=	329
	Count	**%**
Accessing self help	97	29%
Accessing mental health services	95	29%
Accessing counselling	77	23%
Referral counselling services	76	23%
Accessing medication for mental health condition	62	19%
Accessed online support services	26	7.9%
Referral mental health	23	7.0%
In care of mental health services	20	6.1%
Referral other specialist health provider	6	1.8%
Disengaged from mental health services	2	0.61%
Discharged from mental health services	2	0.61%
Other	65	20%
Missing	19	5.8%

What impact did this have on client safety and wellbeing?			n=	329
	Safety		**Wellbeing**	
	Count	**%**	**Count**	**%**
Improved greatly	86	26%	116	35%
Improved slightly	133	40%	130	40%
No change	51	16%	25	7.6%
Decreased slightly	0	0%	1	0.30%
Decreased greatly	0	0%	0	0%
Don't know	20	6.1%	16	4.9%
Total Improved	**219**	**67%**	**246**	**75%**
Missing	39	12%	41	12%

Drug misuse

Have you supported the client with drug misuse?	n=	81
	Count	**%**
Yes	46	57%
No	35	43%

What outcomes were achieved in this support area?	n=	46
	Count	**%**
Accessing drug support services	24	52%
Accessing medication for drug reduction	7	15%
Accessing drug misuse support group	6	13%
Reduced frequency drugs	6	13%
Accessing peer support group	4	8.7%
Recovery programme in place	4	8.7%
Disengaged from drug misuse services	2	4.3%
Proven abstinence drugs	2	4.3%
Referral to drug services	2	4.3%
Accessing counselling	1	2.2%
No change in drug misuse issue	1	2.2%
Accessing self help	0	0%
Accessed online support services	0	0%
Admitted to rehabilitative facility	0	0%
Other	2	4.3%
Missing	15	33%

What impact did this have on client safety and wellbeing?		n=	46		
		Safety		**Wellbeing**	
		Count	**%**	**Count**	**%**
Improved greatly		12	26%	10	22%
Improved slightly		10	22%	11	24%
No change		4	8.7%	3	6.5%
Decreased slightly		0	0%	1	2.2%
Decreased greatly		0	0%	0	0%
Don't know		0	0%	1	2.2%
Total Improved		**22**	**48%**	**21**	**46%**
Missing		20	43%	20	43%

Alcohol misuse

Have you supported the client with alcohol misuse?	n=	103
	Count	**%**
Yes	53	51%
No	50	49%

What outcomes were achieved in this support area?	n=	53
	Count	**%**
Accessing alcohol support services	24	45%
Reduced frequency alcohol	15	28%
Accessing alcohol misuse support group	6	11%
Accessing counselling	5	9.4%
No change to alcohol misuse issue	4	7.5%
Disengaged from alcohol misuse services	2	3.8%
Proven abstinence alcohol	2	3.8%
Accessing medication for alcohol reduction	0	0%
Admitted to rehabilitative facility	0	0%
Accessed online support services	0	0%
Other	8	15%
Missing	15	28%

What impact did this have on client safety and wellbeing?		n=	53		
		Safety		**Wellbeing**	
		Count	**%**	**Count**	**%**
Improved greatly		11	21%	15	28%
Improved slightly		9	17%	7	13%
No change		11	21%	8	15%
Decreased slightly		0	0%	1	1.9%
Decreased greatly		0	0%	0	0%
Don't know		2	3.8%	2	3.8%
Total Improved		**20**	**38%**	**22**	**42%**
Missing		20	38%	20	38%

Children and parenting

Have you supported the client with children and parenting?	n=	310
	Count	**%**
Yes	204	66%
No	106	34%

Indicate ongoing CYPS involvement with the family	n=	736	n=	204
	Intake		**Exit**	
	Count	**%**	**Count**	**%**
None	319	43%	70	34%
Early help	58	7.9%	20	9.8%
S17 - Child in need	60	8.2%	18	8.8%
S47 - Child protection	75	10%	18	8.8%
S31 - Care or supervision order	28	3.8%	9	4.4%
Concern raised - no further action	43	5.8%	8	3.9%
Concern raised - contacts/follow up	45	6.1%	7	3.4%
Initial assessment	20	2.7%	5	2.5%
Child protection plan	27	3.7%	3	1.5%
Common assessment framework (Caf/Taf)	5	0.68%	3	1.5%
Priority families	0	0%	0	0%
Targeted families	3	0.41%	0	0%
Other	24	3.3%	11	5.4%
Don't know	20	2.7%	2	0.98%

What outcomes were achieved in this support area?	n=	204
	Count	%
Accessing children's support services	88	43%
Improved parenting skills	37	18%
Child(ren) accessing support services	33	16%
Statutory CYPS involvement	28	14%
Accessed Freedom programme	27	13%
Accessed parenting course	26	13%
Referral to child social services	22	11%
Accessed legal support for CYP arrangements	17	8.3%
Accessing voluntary parenting support	14	6.9%
Improved family mediation skills	14	6.9%
Secured child contact arrangements	13	6.4%
Accessing peer support group	10	4.9%
Improved access to childcare	9	4.4%
Child(ren) removed from client's care	5	2.5%
Child(ren) living with perpetrator	3	1.5%
Child(ren) living with other family member	2	0.98%
Disengaged from support in this area	2	0.98%
Accessed online support services	2	0.98%
Referral to adult social services	1	0.49%
Other	24	12%
Missing	23	11%

What impact did this have on client safety and wellbeing?	n=		204	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	48	24%	64	31%
Improved slightly	67	33%	68	33%
No change	38	19%	17	8.3%
Decreased slightly	0	0%	1	0.49%
Decreased greatly	0	0%	1	0.49%
Don't know	6	2.9%	7	3.4%
Total Improved	**115**	**56%**	**132**	**65%**
Missing	45	22%	46	23%

Finance, benefits and debt

Have you supported the client with finance, benefits and debt?	n=	335
	Count	%
Yes	246	73%
No	89	27%

What outcomes were achieved in this support area?	n=	246
	Count	%
Accessing full benefit entitlement	111	45%
Referral financial support services	51	21%
Accessing financial support services	47	19%
Financial stability obtained and maintained	32	13%
Accessed legal aid	27	11%
Established financial independence from perpetrator	24	9.8%
Accessed online support services	13	5.3%
Continued financial abuse	7	2.8%
Accessing partial benefit entitlement	5	2.0%
Disengaged from support in this area	3	1.2%
Other	44	18%
Missing	20	8.1%

What impact did this have on client safety and wellbeing?	n=		246	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	64	26%	88	36%
Improved slightly	76	31%	82	33%
No change	48	20%	20	8.1%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	13	5.3%	8	3.3%
Total Improved	**140**	**57%**	**170**	**69%**
Missing	45	18%	48	20%

Employment, education and training

Have you supported the client with employment, education and training?	n=	165
	Count	%
Yes	86	52%
No	79	48%

What outcomes were achieved in this support area?	n=	86
	Count	%
Accessing education	19	22%
Accessing training	16	19%
Found full-time employment	11	13%
Attended workshops	9	10%
Engaged in volunteering	8	9.3%
Disengaged from support in this area	7	8.1%
Found part-time employment	6	7.0%
Accessing online support services	5	5.8%
Found flexible employment	4	4.7%
Other	22	26%
Missing	16	19%

What impact did this have on client safety and wellbeing?		n=	86	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	22	26%	31	36%
Improved slightly	18	21%	16	19%
No change	20	23%	13	15%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	1	1.2%	1	1.2%
Total Improved	**40**	**47%**	**47**	**55%**
Missing	25	29%	25	29%

Social and community support

Have you supported the client with social and community support?	n=	375
	Count	%
Yes	205	55%
No	170	45%

What outcomes were achieved in this support area?	n=	205
	Count	%
Engaged with local community group	54	26%
Engaged with peer support group	52	25%
Engaged with drop-in sessions	44	21%
Engaged with cultural/leisure activities	34	17%
Disengaged from support in this area	17	8.3%
Engaged with self help media	15	7.3%
Engaged with faith group	5	2.4%
Engaged with digital communities	5	2.4%
Client referral to CYPS	0	0%
Other	50	24%
Missing	20	9.8%

What impact did this have on client safety and wellbeing?		n=	205	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	51	25%	62	30%
Improved slightly	63	31%	72	35%
No change	39	19%	21	10%
Decreased slightly	0	0%	1	0.49%
Decreased greatly	1	0.49%	1	0.49%
Don't know	9	4.4%	9	4.4%
Total Improved	**114**	**56%**	**134**	**65%**
Missing	42	20%	39	19%

Immigration

Have you supported the client with immigration?	n=	33
	Count	%
Yes	29	88%
No	4	12%

What outcomes were achieved in this support area?	n=	29
	Count	%
Awaiting ILR application	10	34%
Accessing public funds	7	24%
Access to ID documents	4	14%
Referral to specialist service	4	14%
Engaged with specialist services	3	10%
Granted ILR	2	6.9%
Disengaged from support in this area	1	3.4%
Accessed online support services	1	3.4%
Applied to Destitute Domestic Violence Concession	0	0%
Other	6	21%
Missing	12	41%

What impact did this have on client safety and wellbeing?		n=	29	
	Safety		Wellbeing	
	Count	%	Count	%
Improved greatly	8	28%	8	28%
Improved slightly	8	28%	8	28%
No change	1	3.4%	1	3.4%
Decreased slightly	0	0%	0	0%
Decreased greatly	0	0%	0	0%
Don't know	0	0%	0	0%
Total Improved	**16**	**55%**	**16**	**55%**
Missing	12	41%	12	41%

Criminal and civil justice outcomes

Criminal justice system outcomes
(Information captured at exit, n = 1,086)

Clients supported with criminal justice	n=	1086
	Count	%
Yes	25	2.3%
No	1061	98%

When was the report made to the police?	Number of police reports =	28
	Count	%
Before engagement with service	10	36%
After engagement with service	9	32%
Both before and after engagement with service	2	7.1%
Missing	7	25%

Average number of reports made to police per case (mean)	**1.1**	
Average number of incidents per report (mean)	**1.1**	
Proportion of incidents resulting in conviction (either found/pled)	**15%**	

Incidents	Number of police reports =	28
	Count	%
Assault - Beating/battery (Section 39)	6	21%
Harassment (Section 2)	5	18%
Coercive Control	4	14%
Threats to Kill	3	11%
Malicious Communication	2	7.1%
Sexual Assault (Section 3)	2	7.1%
Assault - Actual Bodily Harm (Section 47)	1	3.6%
Assault - Grievous Bodily Harm with intent (Section 18)	1	3.6%
Harassment (Section 4)	1	3.6%
Criminal Damage	1	3.6%
Breach of Restraining Order	1	3.6%
Assault – Grievous Bodily Harm - without intent (Section 20)	0	0%
Breach of Non-Molestation	0	0%
Rape (Section 1)	0	0%
Kidnapping or False Imprisonment	0	0%
Perverting the course of justice (Common Law)	0	0%
Witness Intimidation (Section 51)	0	0%
Crimes against property	0	0%
Perjury	0	0%
Fraud	0	0%
Breach of bail	0	0%
Common assault	0	0%
Revenge Porn	0	0%
Arson	0	0%
Stalking	0	0%
Other	0	0%
Don't know	0	0%

Consequences	Number of incidents =	27
	Count	%
Police report - no further action	17	63%
Arrested - on bail	2	7.4%
Charged	2	7.4%
Charge dropped	2	7.4%
Pled guilty	2	7.4%
Pled guilty (lesser charge)	1	3.7%
Pled innocent-found guilty	1	3.7%
Arrested - in custody	0	0%
Pled innocent-found guilty (lesser charge)	0	0%
Not proven	0	0%
Acquitted	0	0%
Missing	0	0%

Reason for no further action (NFA)	Number of NFA =	17
	Count	%
Victim withdrew	8	47%
Police withdrawal of case	6	35%
CPS withdrawal of case	1	5.9%
Other	2	12%
Don't know	0	0%
Missing	0	0%

Were special measures granted in this case?	Number of police reports =	28
	Count	%
Granted	3	11%
Denied	0	0%
Not yet confirmed	0	0%
Not requested	14	50%
Don't know	2	7.1%
Missing	9	32%

Perpetrator penalties	Number of police reports =	28
	Count	%
Community order - other requirements	3	11%
Caution	3	11%
Community order - DV-related specified activity order	1	3.6%
Suspended sentence - with other requirements	1	3.6%
Custodial sentence - up to 12 months	1	3.6%
Custodial sentence - 12 months or more	1	3.6%
Restraining order - up to 12 months	1	3.6%
Fine	1	3.6%
Suspended sentence - with DV-related specified order	0	0%
Restraining order - up to 24 months	0	0%
Restraining order - 5 years	0	0%
Restraining order - indefinite	0	0%
Bindover	0	0%
Compensation	0	0%
Conditional discharge	0	0%
Other	1	3.6%

Percentages above are calculated from total number of reports and include incidents where the perpetrator wasn't penalised

What support did you provide the client in this area?	Number of police reports =	28
	Count	%
Explained criminal justice process	14	50%
Helped client report incident to police	11	39%
Supported client through criminal justice processes	9	32%
Supported client to access legal support	5	18%
Attended court with client	4	14%
Provided updates about court outcomes	3	11%
Advocated for client during proceedings	2	7.1%
Helped client to access compensation	1	3.6%
Supported client to make an anonymous report	1	3.6%
Attended court without client	0	0%
Supported client with their own charge/conviction	0	0%
Other	5	18%
Missing	8	29%

Civil justice system outcomes
(Information captured at exit, n = 1,086)

Clients supported with civil justice	n=	1086
	Count	%
Yes	28	2.6%
No	1058	97%

Did the client qualify for legal aid?	n=	28
	Count	%
Yes	9	32%
No	9	32%
Don't know	1	3.6%
Missing	9	32%

Civil orders applied for	Applied for		Granted		Not granted		Breached		n=	28
	Count	%	Count	%	Count	%	Count	%		
Non-molestation order	2	7.1%	15	54%	2	7.1%	0	0%		
Occupation order with power of arrest	0	0%	1	3.6%	2	7.1%	0	0%		
Order under Protection from Harassment Act	0	0%	1	3.6%	1	3.6%	0	0%		
Injunction under Forced Marriage Act with power of arrest	1	3.6%	0	0%	2	7.1%	0	0%		
Child arrangements order	2	7.1%	8	29%	1	3.6%	0	0%		
Prohibited steps order	1	3.6%	6	21%	0	0%	0	0%		
Specific issue order	0	0%	1	3.6%	1	3.6%	0	0%		
Other orders under the Children's Act	1	3.6%	2	7.1%	2	7.1%	0	0%		

Applied for' indicates that the outcomes was not known by the time the case was closed. 'Breached' indicates orders that were granted and then subsequently breached.

What support did you provide the client in this area?	n=	28
	Count	%
Attended court with client	18	64%
Referred client for legal advice	16	57%
Supported client to apply for legal aid	12	43%
Provided updates about civil justice outcomes	10	36%
Advocated for client during proceedings	8	29%
Supported client to complete documents	6	21%
Presented evidence at court	6	21%
Arranged a pre-court visit	4	14%
Helped client report a breach	4	14%
Supported client with self application of orders	2	7.1%
Provided legal support at court	1	3.6%
Support with defence against cross applications	1	3.6%
Supported client with distribution of orders	1	3.6%
Other	5	18%
Missing	4	14%